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April 25, 2003

RECEIPT

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APR 25 2003

Mark Stephens  
Federal Communications Commission  
455 12th Street, S.W.  
Washington, DC 20554

Federal Communication Commission  
Bureau / Office

Dear Mr. Stephens:

Enclosed, pursuant to Condition V, Paragraph 16 and Attachment A of Appendix D to the order approving the merger between Bell Atlantic and GTE ("Merger Order") are Verizon's performance measurement results for March 2003. We are providing you with disks containing ASCII files of the results in the format you requested. An additional disk provides two reports that were requested by CCB staff. One report summarizes the voluntary payments for Performance Plan Years 1 and 2 through the February 2003 performance month by state and the other report provides a summary by metric for the same time period.

Individual CLEC results for both the former GTE states and Bell Atlantic states are available on the web site. These CLEC-specific reports should be treated confidentially in accordance with the terms of the Merger Order, Appendix D, Attachment A, ¶ 1.

In a few instances, the measurements reported do not precisely match the definitions stated in Attachments A-2a and A-2b. The Attachment to this letter describes those instances in which there are variations.

If you have any questions, please do not hesitate to call me.

Sincerely,

Attachments

cc: Ellen Becker

**March 2003****Definitional Status for Performance measures:**

Certain issues affect months previously reported, as noted below.

**East States:****PO-1 Response Time OSS Pre-Ordering Interface**

<b>Product</b>	<b>Month(s)</b>	<b>Comment</b>
CORBA PO-1-02 (Includes fGTE VA)	February 2003	Some transactions were incorrectly excluded from the metric. Process was corrected with the March 2003 data month.

**West States:****OR-5 Percent Flow Through**

<b>Product</b>	<b>Month(s)</b>	<b>Comment</b>
Resale, UNE OR-5-01 VA	June 2002 – March 2003	ASR data was incorrectly included in the metric calculation. Process will be corrected with the April 2003 data month.

**PR-6 Installation Quality**

<b>Product</b>	<b>Month(s)</b>	<b>Comment</b>
Resale, UNE, Retail Denominator PR-6-01 VA	November 2002– March 2003	Some exclusions have been incorrectly applied to the metric. Process will be corrected with the April 2003 data month.

**NP-2 Collocation Performance**

<b>Product</b>	<b>Month(s)</b>	<b>Comment</b>
Collocation NP-2-01, NP-2-05 West (except VA)	January 2002 – March 2003	Some collocation activity was not included in the metrics in error. Process will be corrected with the April 2003 data month.
Collocation NP-2-01 West (except VA)	November 2002 – March 2003	Activity was reported based on “completed” for the month rather than “received”. Process will be corrected with the April 2003 data month.